

JK PRO ROOFING, INC.

(415) 682-6057

Serving San Francisco, San Mateo, Marin, Alameda, Contra Costa and Santa Clara Counties



WEBSITE

www.jkproroofing.com

EMAIL

jkproroofing@gmail.com

MANAGER

James Y. Kang and Oliver Aguirre, Owners
Sarah Wang, Manager

SERVICES

Roof Installation, Repair & Maintenance
Reroofing
Torch Down Roofing Materials
Shingles
Skylight & Light Well Installation

HOURS

Mon – Fri: 9am – 5pm

CREDIT CARDS

Amex, Discover, MasterCard, Visa

GUARANTEES

5-Year Workmanship Warranty
Manufacturers' Warranties on Materials

BRANDS

CertainTeed

EMPLOYEES

8

CERTIFICATION/TRAINING

CertainTeed Silver Star Contractor

DIAMOND CERTIFIED COMPANY REPORT

www.dccert.org/2614

JK Pro Roofing, Inc. installs, repairs and maintains roofs for residential and commercial clients in San Francisco, San Mateo, Marin, Alameda, Contra Costa, and Santa Clara Counties. The family-owned and operated company has the training and equipment to work on all types of roofing systems, from shingle to torch down, and it's also qualified to handle reroofing projects, install skylights and light wells, and more.

Manager Sarah Wang says JK Pro Roofing's personalized approach to roofing has been an important factor in its success. "About 80 percent of our clients are return customers, and that's because we focus on developing personal relationships with them. James [Kang, owner] and Oliver [Aguirre, owner] are big parts of that—they take the time to answer each client's questions and make sure they fully understand the process."

JK Pro Roofing prioritizes communication throughout every step of its customers' roofing projects, which Ms. Wang says is the key to achieving consistently positive results. "We're very detailed when it comes to explaining how we install materials and perform certain tasks, and we even show our clients pictures and videos before work begins so they can get a sense of what we're doing. They really appreciate our dedication to keeping them informed."

COMPANY PHILOSOPHY

"We take pride in our excellent workmanship, competitive fees and ability to deliver outstanding results. Whether our clients need large-scale roof installations or minor repairs, we work hard to fulfill their needs and provide them with the best possible service."

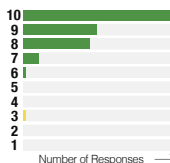
EXCERPTED SURVEY RESPONSES

"These people were so organized, efficient and on the spot. They worked hard."—Pam L.



DIAMOND CERTIFIED RATINGS DASHBOARD based on **99** random customer surveys since December 2020

CUSTOMER SATISFACTION



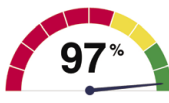
↑ More Satisfied
↓ Less Satisfied

CUSTOMER LOYALTY



"Would you use this company again?"

HELPFUL EXPERTISE®



"Did the company provide Helpful Expertise® if needed?"

COMPANY CREDENTIALS

- ✓ Workers' Compensation
- ✓ Liability Insurance
- ✓ State License No. 987463
- ✓ Current Complaint File
- ✓ Legal & Finance
- ✓ Business Practices